



Direct Debit Payment Enablement Service Request

Instructions

Please complete this form and enclose it with the blank (incompleted) direct debit mandate form provided to you by the direct debit originator (service provider/supplier) whose services you wish to set-up a direct debit for.

All sections on this form must be completed accurately to enable your direct debit payment to be processed.

Please note: Only the primary card/eccount holder may request direct debit payment services.

Once completed please post to:

eccount Admin
PO Box 99
Southport PR9 OUL

Notes:

- ▶ Your direct debit payment service can take up to 10 working days to set up.
- ▶ If your direct debit payment initially fails, Tuxedo will re-attempt to take the payment. If it fails a second time, this direct debit payment service will be cancelled and you will be required to set up a new one. There is a set-up provisioning charge of £2 per direct debit.
- ▶ If you experience problems completing this form, please contact the Customer Care number on the reverse of your prepaid card.

eccount Details (please use BLOCK capitals)

eccount holder's first name

eccount holder's last name

eccount holder's eccount number*

*see bottom left hand corner of your card

The last 4 digits of your 16-digit primary card number

Direct Debit Originator's Details

(found on the direct debit mandate from original service supplier)

Originator's identification number

Customer reference number

Essential Information

Bill in the name of: Title

First name

Last name

Please confirm, by signing below, that you have completed this form, are enclosing the direct debit mandate from your direct debit originator (service provider/merchant) and accept the Authorisation and Declaration terms detailed on this form:

Signature

Date

Authorisation & Declaration

I authorise Tuxedo MoneyPlus Limited ('Tuxedo') to debit the funds from my primary card that are required from time to time to pay to the direct debit originator (my service provider/my supplier) whose direct debit mandate is enclosed herewith.

I acknowledge that I must NOT complete my service provider/my supplier's direct debit mandate, but enclose it herewith and furthermore acknowledge that it will be completed for administration and processing purposes by Tuxedo or their authorised third party service provider ('Tuxedo').

I authorise Tuxedo to use a third party service provider of its choice to enable payments on my behalf to my service provider/my supplier, using the third party service provider's direct debit payment facilitation resources.

I accept that the amounts required by my service provider/my supplier, and consequently by Tuxedo, from me for enabling these payments to my service provider/my supplier, may be variable and may be required on various dates.

I accept full responsibility for paying Tuxedo any charges however arising for the services provided pursuant to this Authorisation and Declaration.

I accept that if my primary card does not contain sufficient funds on the date on which the payment amount is being sought, the direct debit payment facilitation commitment to my service provider/supplier will fail and it will be my responsibility when notified by Tuxedo to ensure that I subsequently and promptly lodge sufficient cleared funds on my primary card to enable future payment enablement attempts.

I hold Tuxedo free from any responsibility or consequence arising from any failure on my part to have sufficient cleared funds on my primary card when a direct debit payment enablement attempt takes place and I understand that I will be charged additional fees for direct debit payments enablement attempts that fail due to me not having lodged sufficient funds.

I will inform Tuxedo in writing by 1st Class recorded delivery post with a minimum of fourteen days prior notice if I wish to cancel or amend this instruction.

I understand that if any money paid from my primary card to my service provider/my supplier exceeds the terms of this request Authorisation and Declaration, then Tuxedo will arrange a refund.

By ticking this box, I agree to the above and authorise Tuxedo to set-up my direct debit payment service on my behalf